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# Streamlining of information exchange

## The regional airlines perspective

eu-LISA Industry Roundtable, 16 May 2018



# The regional airlines perspective

- How does regional aviation view government requests for information?
- How does regional aviation see future organisation and governance of information exchange?
- How would the proposed EU centralised ‘router’ fit in with Regional DCS providers?
- Other specific regional concerns.



# The regional airlines perspective

- How does regional aviation view government requests for information?
  - ➔ Regulatory compliance – in response to criminal and terrorist offenses
  - ➔ Understanding information request purpose – visa requirements, prevention, detection, investigation and prosecution of crime and terrorist offenses
  - ➔ Civic duty - safe and secure passage for travellers



# The regional airlines perspective

- How does regional aviation see future organisation and governance of information exchange?
  - ➔ Adherence to international standards, EU SARP's
  - ➔ Inter-state information request consistency
  - ➔ Data request minimisation in line with GDPR
  - ➔ Immigration, customs and security working directly with DCS providers



## The regional airlines perspective

- How would the proposed EU centralised ‘router’ fit in with regional DCS providers?
  - ➔ Regional carriers do not have direct contact with DCS providers as they are contracted by the handling agent (third party)
  - ➔ The ‘router’ design and implementation must work with DCS providers if it is to achieve streamlined information exchange, increased efficiency, while considering cost factor mitigation



# The regional airlines perspective

- Specific regional concerns.
  - ➔ Errors in API
  - ➔ Member state information request inconsistency adds complexity and thus cost
  - ➔ Regional airport DCS available
  - ➔ Security alert at check in or the boarding gate
  - ➔ Member state capability to properly analyse API/PNR information for security purposes
  - ➔ Transfer of passenger data securely to comply with GDPR





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