

EVID Justice Digital immediacy solutions for citizens

General Subdirectorate for Development and Implementation of Digital Services (SGDISD)

November 2023









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O1 — Introduction
O2 — Benefits
O3 — EVID in numbers
O4 — EVID Actions
O5 — Some successful use cases
O6 — Annex
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Digital Immediacy Virtual Desktop

It allows procedures to be managed through videoconferencing with a predefined agenda, elements to be answered by the participant(s), a shared space for documentation, recording of the session and generation of all electronic evidence to provide all the necessary guarantees during its completion, as well as the custody of the same.



Serving the citizen with the **same guarantees** as if they were in person.

And providing...



LEGAL CERTAINTY











```
O1 Introduction
O2 Benefits
O3 EVID in numbers
O4 EVID Actions
O5 Some successful use cases
O6 Annex
```



BENEFITS

Increases security



Guaranteeing the authenticity of the citizen's identification, by means of **Digital** Certificate or Cl@ve, complying with all confidentiality guarantees.

Increases reliability



Preparing a cryptographically stamped receipt of the action carried out which includes the most relevant actions of the videoconference carried out.

More social and inclusive 🥳



It allows the elimination of social and digital barriers by enabling the participation of authenticated attendees and generating understandable documents.

Cost savings



It generates a positive impact on the economy by allowing legal procedures to be carried out from anywhere in the world without any type of travel.

Greener



For every 100 meetings held at EVID, an estimated 2,000 km of travel and 0.33 tons of CO2 emissions are saved.

Spain "emptied"



It allows citizens and State Security Forces (authenticated with a pseudonym certificate) not to have to travel to carry out judicial procedures.

Home office



It allows employees to work from home.



```
O1 Introduction
O2 Benefits
O3 EVID in numbers
O4 EVID Actions
O5 Some successful use cases
O6 Annex
```





Mutual agreement ratification in matters of divorce or separation





Acceptance of the expert witness position







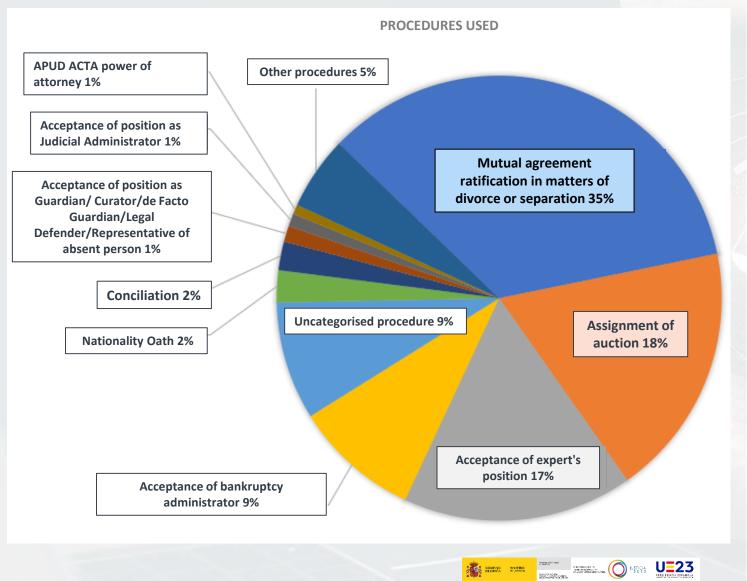


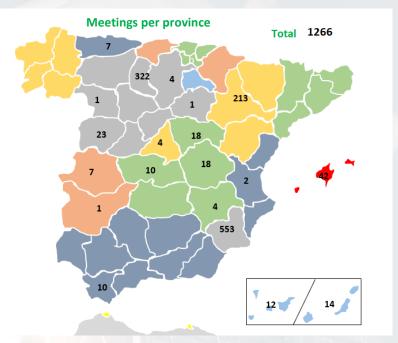
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O1 Introduction
O2 Benefits
O3 EVID in numbers
O4 EVID Actions
O5 Some successful use cases
O6 Annex
```

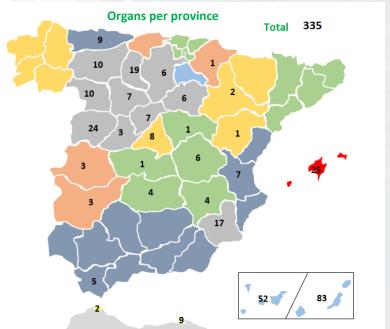




EVID ACTIONS (OCT 2023)







```
O1 Introduction
O2 Benefits
O3 Comparision
O4 EVID Actions
O5 Some successful use cases
O6 Annex
```





SOME SUCCESSFUL USE CASES



Ratification of police report

At Vitigudino (Salamanca), the completion of the police report ratification process required, on numerous occasions, to close the civil guard barracks for several hours. By adding pseudonym identification to EVID, members of the security forces and bodies can carry out this process while maintaining anonymity for the citizen.



Review of Guardianship measures

In Palencia, the transfer of patients from health centres caused serious harm to them. With the implementation of EVID of the assistant role, meetings can be held where a third party identifies himself (social worker, nurse...) before the judge and subsequently passes the terminal to the patient to review the protection measures in which the judge and the coroner are each in their office.



Mutual agreement ratification in matters of divorce or separation

In Zaragoza many of the mutual agreement ratifications regarding divorce or separation that they carry out are for people who are not in the autonomous community. With the use of EVID, they no longer generate harm for the citizen, avoiding transfers.



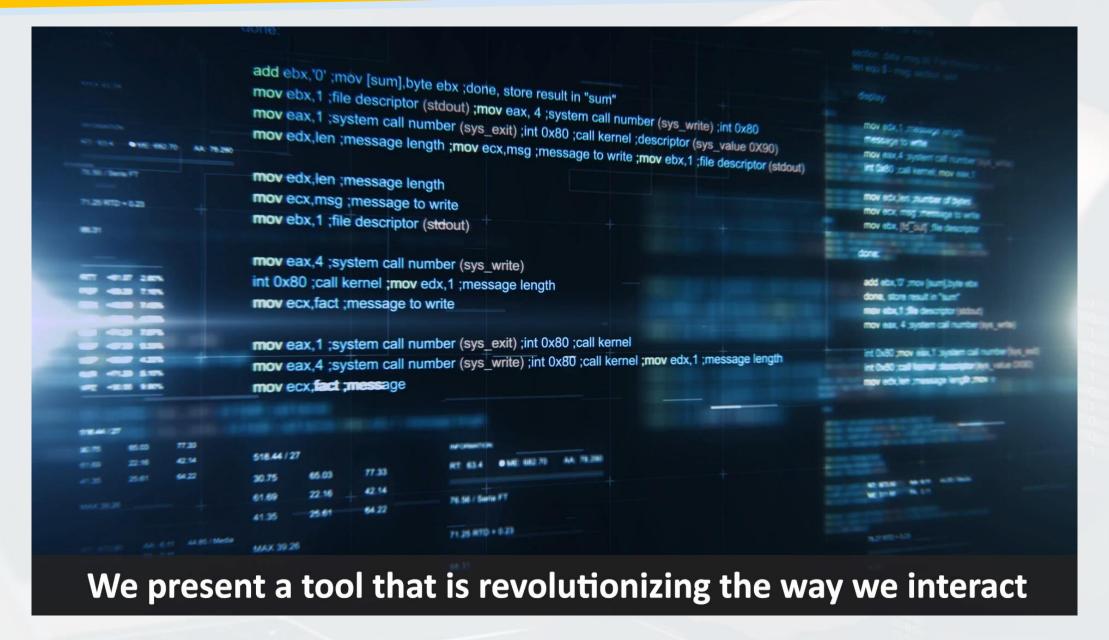
Documentation management

In Majadahonda (Madrid), they had problems when a legal professional had to deliver documentation for judicial procedures in the judicial body. By creating EVID meetings, in which professionals can upload documentation through a secure environment (the authentication of the professional is requested through digital certificate) dispatch, these problems have been solved.



```
O1 Introduction
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O4 EVID Actions
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O6 Annex
```







Thank you for your attention







